

# Mr Ouchitrasingh Cally (kavish)

**Date of Birth** 04/05/1988  
**Nationality** Citizen of Mauritius  
**Address** Highlands, Phoenix  
**E-mail** [kavishcally@hotmail.com](mailto:kavishcally@hotmail.com)  
**Telephone** 5714-2222 (Mobile)

## PROFILE

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A results-driven and highly motivated IT professional with over 14 years of experience across software development, project coordination, and IT service management. Skilled in leading cross-functional teams, managing large-scale software implementations and ensuring alignment between technical deliverables and business goals. Recognized for strong leadership, analytical thinking, and the ability to deliver projects within scope, budget, and time constraints.

### **STRENGTHS**

- ✓ Excellent leadership, interpersonal, and communication skills.
- ✓ Strong analytical, problem-solving, and decision-making abilities.
- ✓ Proven ability to coordinate multiple projects and teams simultaneously.
- ✓ Highly adaptable and proactive under pressure.
- ✓ Multilingual: Fluent in English and French; Basic Hindi and Creole.

## EDUCATION AND QUALIFICATIONS

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<b>2014 – 2016</b>	<b>University of Technology, Mauritius</b> <b>Master of Business Administration (General)</b>
<b>2009 – 2013</b>	<b>Middlesex University</b> <b>Bsc (Hons) Information Technology and Business Information Systems</b> First Class Honours
<b>2006 - 2008</b>	<b>St Andrew's School – (Rose-Hill)</b> <b>Cambridge Higher School Certificate (A-Level), November 2008</b> Computing, Business Studies, Economics, French
<b>2000 – 2006</b>	<b>London College - (Port Louis)</b> <b>Cambridge School Certificate (O-level), November 2006</b> Computer Studies, Business Studies, French, Economics, English Language, Mathematics, Principles of Account

## SKILLS

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<b>Technical</b>	<b>Software</b>
Languages	Oracle: SQL, PL/PG SQL, ETL Tools: Informatica, Datastage, Talend (Data Integration and Big Data), Business Intelligence, Business Objects, HTML, Java, VB.Net, Python
Packages	Eclipse; Oracle 11g & 12g; Microsoft VB.Net; Microsoft Office Suite; Adobe Photoshop CS6; Adobe Premiere Pro CS6; Processing 2.0; Moodle 4.0; ERP open source
Platforms	Microsoft Windows /Seven/Ten; Linux; Windows Server 2003

## Technical

## Hardware

- Excellent knowledge and experience in PC assembly and repairs
- Excellent knowledge and experience in PC OS/Software installation, maintenance and upgrade

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## WORKING EXPERIENCE

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**Jul 22 – Till Now**

**4C Group of Companies, Prévoir Solutions Informatiques**

**Block B, Unit 216, The Junction, Arsenal Branch Rd, Calebasses, Mauritius**

**Current Position:** (Project Coordinator)

**Client:** Vodacom, Safaricom, Airtel, MPesa Money Transfer etc

- Facilitate daily stand-up meetings and allocate tasks while monitoring project progress.
- Track and follow up on tickets and SLAs using Kanban and Jira.
- Conduct daily and weekly client sessions for project updates, operational issues, and resolution of blockers.
- Manage weekly and monthly capacity planning, including leave approvals via Acumatica.
- Maintain standby rosters and coordinate with the Service Desk team.
- Monitor and align on P1 incidents and problem management with the Service Desk team.
- Proactively handle client queries and escalations, ensuring strong client relationships.
- Lead team brainstorming and knowledge-sharing sessions; conduct workshops on new projects and functionalities.
- Track ad hoc billable hours for completed tasks and projects.
- Lead and monitor team performance to ensure projects are completed within agreed timelines.
- Prepare proposals, manage project estimates, performance, and risks, and oversee project sign-off and quoting processes.
- Generate monthly vendor reports, analysing trends for data volumetrics, memory usage, and TPS.
- Maintain up-to-date project documentation and ensure SharePoint folders are current.
- Schedule job planning and coordinate with the DB patching team.
- Ensure code reviews and adherence to development standards, validated by senior team members.
- Plan scheduled changes, ensuring OSI and DP readiness with approvals before go-live.
- Maintain updated templates for Scope of Work and Deployment Plans on SharePoint.
- Capture meeting minutes for operational and project meetings and follow up on action items.
- Ensure stakeholder satisfaction for completed projects.
- Organize quarterly team lunches and team-building activities to foster collaboration and engagement.

**Jan 21 – Jul 22**

**IQera, 5th Floor, Citadelle Mall, Sir Virgil Naz St, Port-Louis**

**Position Held:** (Lead Software Engineer)

**Project:** Migration Pole Editeur

- Oversaw the migration of clients from legacy system V3 to the new MARS platform.
- Ensured team adherence to high standards in deliverables, quality, on-time delivery, backlog management, communication, and professional ethics.
- Lead migration activities, including planning, coordination, and execution.
- Validated job requirements with key users and stakeholders to ensure accuracy and alignment.
- Provided post-go-live support, identifying and resolving data issues promptly and in a controlled manner.
- Prepared and delivered accurate, timely, and transparent project reporting.
- Defined migration processes and plans in line with best practices and industrial standards.
- Allocated daily tasks, monitored team performance, and provided coaching for skill development.
- Fostered team spirit, collaboration, and strong interdepartmental relationships.
- Communicated backlog status and progress updates to stakeholders proactively.
- Effectively managed escalations to ensure timely resolution and stakeholder satisfaction.

**Jan 19 – Jan 21**

**IQera, 5th Floor, Citadelle Mall, Sir Virgil Naz St, Port-Louis**

**Position Held:** (Senior Software Engineer)

**Project:** Migration Pole Editeur

- Maintain high standards within the teams in terms of deliverables, quality, on-time delivery.
- Validates job requirements with key users and stakeholders
- Provide post go live support with key users and stakeholders to identify and resolve data issues in a timely and controlled manner
- Defines the migration processes and plans in an industrialised context according to best practices and standards.
- Daily tasks allocation, performance follow-up and coaching.
- Encourages team spirit and team bonding.
- Promotes and ensures good relationship within the team and other departments.
- Communicates backlog to stakeholders in a timely manner.
- Manages escalations effectively.

Oct 2016- Jan 2019	<p><b>DSO Group, 5th Floor, Citadelle Mall, Sir Virgil Naz St, Port-Louis</b></p> <p><b>Position Held:</b> - (Software Engineer)</p> <p><b>Project:</b> - Migration Pole Editeur</p> <p>DSOgroup Indian Ocean Ltd (previously known as Theofinance Ltd and Buro230 Ltd) is a leading provider of Saas technology, Consulting and Business Process outsourcing dedicated to help companies accelerate cash collection, reduce payments delays, monitor and mitigate risks.</p> <ul style="list-style-type: none"> <li>• To develop, maintain and update ETL Migration Job using Talend</li> <li>• To document existing functions and procedures</li> <li>• To create queries, functions, and procedures</li> <li>• To create reports, workflows and batches</li> <li>• To automate jobs and to manipulate and transform data</li> <li>• To document processes and workflows</li> <li>• To create and update VBA scripts and to migrate processes and workflows</li> <li>• To work with clients to clarify requirements</li> <li>• To innovate – optimising internal processes</li> <li>• To participate actively in brainstorming and knowledge sharing sessions</li> <li>• Analyses and maintain data related to client dossier: Creance, Engagement, Versement, Reversement, Facturation, Enrichissement, Imputation, Affectation, Frais Client etc</li> <li>• Achievement: Successfully migrated major Client via new platform (MARS)</li> </ul>
Nov 2015-Oct 2016	<p><b>Accenture (Mauritius) Ltd, 6th Floor, NeXTeracom Tower II, Ebene Mauritius</b></p> <p><b>Position Held:</b> - (Software Engineer)</p> <p><b>Project:</b> - Volkswagen</p> <ul style="list-style-type: none"> <li>• SQL, PL/PG SQL Developer (Oracle Platform)</li> <li>• Informatica ETL developer</li> <li>• SAPBW</li> <li>• System Monitoring</li> </ul>
Jan 14 –Nov 2015	<p><b>Accenture (Mauritius) Ltd, 6th Floor, NeXTeracom Tower II, Ebene Mauritius</b></p> <p><b>Position Held:</b> - (Software Engineer)</p> <p><b>Project:</b> - SANOFI France</p> <ul style="list-style-type: none"> <li>• SQL, PL/PG SQL Developer (Oracle Platform)</li> <li>• Business Intelligence, Business Object</li> <li>• DataStage, Informatica</li> <li>• System Monitoring, Patch launcher on server</li> <li>• SQL scripts generator</li> </ul>
Nov 12 – Jan 14	<p><b>VESL Technologies, First Floor NG Tower, Ebene (Oracle Platinum Partner )</b></p> <p><b>Position Held :</b> - (Junior IT Consultant)</p> <p><b>Client:</b> Mauritius Union</p> <ul style="list-style-type: none"> <li>• Training on SQL, PL/SQL and SQL to XML generator (BI Publisher)</li> <li>• Developing Reports on “SQL-Developer suite” and “Toad for Oracle” Software</li> <li>• Training on Migration of database from 10g to 11g</li> <li>• Developing an Internal File sharing System (DMS)</li> </ul>
May 12 – Sep 12	<p><b>Young Bros Ltd, Elizabeth ville Tombeau Bay, Mauritius</b></p> <p><b>Position Held:</b> - (Responsible for the Hardware and Software support)</p> <ul style="list-style-type: none"> <li>• Deployment of ERP Open Source Software in all Shops</li> <li>• Assisting the development and Customisation of the ERP software (Source Code: Python)</li> <li>• Responsible for the System Maintenance and Hardware Support for each shops</li> <li>• On site intervention for the deployment of ERP Software and troubleshooting</li> <li>• Maintaining IP Addresses on server for each PCs at the Head office</li> <li>• Installation of Operating System like Windows Vista/Seven, on PCs</li> </ul>

- May 11 – Sep 11**      **Young Bros Ltd, Elizabeth ville Tombeau Bay, Mauritius**  
**Position Held:** - (Responsible for the Hardware and Software support)
- System Maintenance and Hardware Support for each shops
  - Generate daily reports for each shops
  - System Maintenance of Point of sales Software (ICON, Propos) and data entry
  - Installation of Operating System like Windows Vista/Seven, on PCs
  - Training in Stock Control for 18 Shops around the island
- Jun 10 – Sep 10**      **Air Mauritius Ltd, Port Louis, Mauritius**  
**Position Held:** – (Traineeship)
- Antivirus deployment Project (Microsoft Forefront Client Security)
  - Installation of Operating System like Windows 2003/2008 R2, on IBM servers
  - Creation and management of Virtual Machines (VM) on System Centre Virtual Machine Manager 2008
  - Modification/Creation/Deletion of users/groups' accounts/privileges using Active Directory Console
  - Deployment of computers in the various departments with Windows XP SP3
  - Joining and Disjoining client's PCs on myairmauritius/myairmate Domains

## INTERESTS

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Hobbies includes music, movies, computer games, outdoor activities with friends, such as cycling, football, badminton, swimming and GYM.



**OUCHITRASINGH CALLY**

*has been awarded the degree of*

*Bachelor of Science*

*with*

*First Class Honours*

*in*

*Information Technology and  
Business Information Systems*

*25 September 2013*

*A transcript of the full programme of study is issued to every graduate*

A handwritten signature in black ink, reading "Colin Davis".

Colin Davis  
Academic Registrar

A handwritten signature in black ink, reading "Michael Driscoll".

Michael Driscoll  
Vice-Chancellor

M00439369





# UNIVERSITY TECHNOLOGY, MAURITIUS

*This is to certify that*

*Ouchitrasingh Cally*

*was admitted to the Degree of*

*Master of Business Administration*

*on the 15th day of February 2016*

*M. Chuturdharry*  
Ag Registrar



*Dr. Sharmila P. Seetulsingh Goorah*  
Director General